You will receive an easy to understand bill for the services provided at Blue Ridge Surgery Center. You can also expect a bill from your physician, pathology and anesthesia should those services be necessary.

We will be happy to discuss with you the extent and limitations of your insurance, to make sure you are fully aware of your coverage.

Please feel free to call with any questions you may have about billing procedures or payment arrangements.

Self-pay patients are welcome at our center. As with insured patients, we will be happy to discuss payment arrangements with you prior to your procedure.

Blue Ridge accepts Medicare and most commercial insurance plans. Please check with a member of our staff if you have any questions. If your procedure is covered under Workers’ Compensation, please be prepared to provide us with the necessary information.

**BILLING**

**SELF PAY**

**INSURANCE**

**DIRECTIONS**

**CALL 482-5100 THE DAY BEFORE YOUR SURGERY TO VERIFY ARRIVAL TIME.**

**Name:**

**Your procedure has been scheduled for:**

**Procedure:**

**Surgeon:**

**Date of Surgery:**
Blue Ridge Surgery Center is dedicated to delivering the highest quality, cost efficient healthcare, and following all local, state, and federal laws in regards to healthcare delivery.

It's our philosophy that there should be minimal loss of time between injury, diagnosis, treatment and rehabilitation. Our outpatient facility is specifically designed for your comfort, convenience, and safety.

We are committed to meeting the specific needs of our patients. We fully understand the importance of communication throughout the course of treatment, and we make every effort to satisfy the needs of all involved. We are convinced that an important part of the treatment is maintaining a smooth and stress-free process.

Blue Ridge Surgery Center believes that patient education is an important part of the treatment of orthopaedic conditions. This guide was created primarily for the education of our patients. Please visit our practice website for more information at http://www.broa.com.

**PRIOR TO YOUR PROCEDURE**

1. You will receive a phone call and be given special individual instructions before you come to the Center.

2. You should not eat or drink anything after midnight on the night prior, unless you are instructed otherwise.

3. Please bring your health insurance card.

4. All patients are asked to sign a consent form before their procedure to authorize the doctor to perform it. Patients under 18 years of age must have a parent or guardian sign the consent.

5. Leave all jewelry and valuables at home.

6. Please arrange to have someone drive you home after your orthopaedic procedure. The medications you will receive will slow your reflexes, so it is unsafe to drive after your procedure.

7. Wear comfortable clothing that is easy to take off and put on.

8. Please bring a list of your current medications and a copy of your living will—if applicable.

**WHEN YOU ARRIVE**

1. Please notify the receptionist of your arrival. Your insurance card/Medicare card will be copied and returned to you.

2. A nurse will talk with you and record your vital signs, allergies, and other patient information.

3. An I.V. will be started so that we may give you intravenous medication. This medication will help to relax you and make you feel more comfortable.

4. Your family/driver must wait in our waiting room during your procedure.

5. Any specific information on your procedure will be given to you as well.

**AFTER YOUR PROCEDURE**

1. You will rest for a short time in our Recovery Room until the effects of your anesthesia wear off.

2. After your recovery, the staff will give you verbal and written discharge instructions.